

This presentation covers my internship at Verizon, where I learned how to turn confusion into contracts and questions into sales. It highlights the reality of working in a fast-paced retail environment—explaining the same plans multiple times, solving customer issues, and building trust in the process. Along the way, I developed stronger communication, problem-solving, and customer service skills. Overall, this experience showed me that success at Verizon isn't just about signal strength—it's about connecting with people.